



WWRO/STO -04/02/2012

December, 08 2011

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Pursuant to the authority granted by the Law no. 03/L-086, on the Activities of Water, Waste Water and Waste Service Providers, dated on June, 15 2008, by which was amended the Regulation 2004/49 ("Law").

In conformity with Section 15 of the Rule for the Service Tariff Setting of Water and Wastewater Service Providers and Bulk Water Supply in Kosovo, dated on August, 12 2008 ("Rule of WWRO R- 02/W&W"),

Based on application data for Service Tariff provided by RWC "Hidroregjioni-Jugor" J.S.C, and review process of evaluation on given data,

Water and Waste Regulatory Office (WWRO) hereby issues this:

## **SERVICE TARIFF ORDER**

### **ON SETTING TARRIFS FOR WATER AND WASTE WATER SERVICES THAT SHOULD BE APPLIED BY RWC "HIDROREGJIONI-JUGOR" J.S.C PRIZREN FOR 2012 AND 2014**

#### **1. Interpretation**

In this Service Tariff Order (STO), unless the context requires differently, the words and expressions with capital letters shall have the meaning attributed to the Rule of WWRO R-2/W&W.

#### **2. Applicability**

This Service Tariff Order is applicable and enforceable to RWC "HIDROREGJIONI-JUGOR" J.S.C. billing of Water and Wastewater Services , that provides to its customers throughout its designated Service Area.

WWRO can make regular and exceptional adjustments of Service Tariff, based on request of RWC "Hidroregjioni-Jugor" J.S.C. in compliance with section 16. of WWRO Rule R-02 / W&W.

### **3. Service Tariff List**

RWC "Hidroregjioni-Jugor" shall apply Service Tariff List for its customers as provided in Appendix 1. Service Tariff List with appropriate explanations.

### **4. Service Tariff Schedule**

Service Tariffs determined under this Service Tariff Order shall be applicable for period, respectively from **January 1, 2012 until December 31, 2014.**

### **5. Publication and Distribution of Service Tariff List**

5.1 RWC "HIDROREGJIONI-JUGOR" J.S.C. should distribute the Service Tariff List as approved under this (STO) to each customer upon signing the Service Contract, or at least once at the beginning of its application to attach it with the invoice, by which customer are billed.

5.2 The Service Tariff List approved by WWRO under this Service Tariff Order shall be published by the RWC " HIDROREGJIONI-JUGOR " J.S.C., at least on one of the daily newspapers with the comprehensive general circulation throughout Kosovo, within seven (7) business days after announcement and publication of WWRO on its official website [www.wwro-ks.org](http://www.wwro-ks.org)

### **6. Appeals**

RWC "HIDROREGJIONI-JUGOR" J.S.C has the right to appeal this order or its parts within 15 calendar days since the date of publication to the Review Commission which was established under the section 34 ., Review Commission , point 34.1, Law Nr.03/L-086 on the Activities of Water, Wastewater and Waste Service Providers , dated June 15, 2008.

### **7. Official Language of Service Tariffs Order**

This Service Tariff Order( STO) , is issued and published in three (3) languages, two of which are official languages used in Kosovo; (i) Albanian, (ii) Serbian and (English Language).

In case of discrepancies between of any of the versions of STO, the Albanian language shall prevail.

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Raif Preteni  
Director of WWRO

## ANNEX 1: LIST OF SERVICE TARIFFS

### 1. Fixed and Volumetric Tariff for Water and Wastewater Services

*Applicability timeline: January 1, 2012 - December 31, 2014*

Customer Category	Fixed Tariff (EURO/month)	Volumetric Tariff for Water Services (EURO/m <sup>3</sup> )	Volumetric Tariff for Wastewater Services (EURO/m <sup>3</sup> )
<b>1.1. TARIFFS WITHOUT INFLATION DETERMINED FOR 2012 (JANUARY 1, 2012 –DECEMBER 31 , 2012)</b>			
Household	<b>1.0</b>	<b>0.3001</b>	<b>0.0491</b>
Institutional and Industrial/Commercial	<b>3.0</b>	<b>0.5853</b>	<b>0.0842</b>
<b>1.2. APPLICABLE TARIFFS FOR 2012, BASED ON THE CONSUMER INDEX PRICES PUBLISHED BY SOK FOR THE PERIOD 10/2010-10/2011 (JANUARY 1, 2012 – DECEMBER 31, 2012)</b>			
Household	<b>1.0</b>	<b>0.31</b>	<b>0.05</b>
Institutional and Industrial/Commercial	<b>3.0</b>	<b>0.61</b>	<b>0.09</b>
<b>2.1. TARIFFS WITHOUT INFLATION DETERMINED FOR 2013 (JANUARY 1, 2013 – DECEMBER 31, 2013)</b>			
Household	<b>1.0</b>	<b>0.3342</b>	<b>0.0491</b>
Institutional and Industrial/Commercial	<b>3.0</b>	<b>0.6518</b>	<b>0.0883</b>
<b>2.2. APPLICABLE TARIFFS FOR 2013, BASED ON THE CONSUMER INDEX PRICES PUBLISHED BY SOK FOR THE PERIOD 10/2010-10/2012 (JANUARY 1, 2013 – DECEMBER 31, 2013)</b>			
Household	<b>1.0</b>		
Institutional and Industrial/Kommercial	<b>3.0</b>		
<b>3.1. TARIFFS WITHOUT INFLATION DETERMINED FOR 2014 (JANUARY 1, 2014 – DECEMBER 31, 2014)</b>			
Household	<b>1.0</b>	<b>0.3722</b>	<b>0.0600</b>
Institutional and Industrial/Kommercial	<b>3.0</b>	<b>0.7072</b>	<b>0.0979</b>
<b>3.2. APPLICABLE TARIFFS FOR 2014 , BASED ON THE INDEX PRICES PUBLISHED BY SOK FOR THE PERIOD 10/2010-10/2013 (JANUARY1, 2014 – DECEMBER 31, 2014)</b>			
Household	<b>1.0</b>		
Institutional and Industrial/Commercial	<b>3.0</b>		

- Clarification: a) In 2012 applicable tariffs for customers are those with inflation, described in section 1.2.
- b) The applicable tariffs for customers in 2013, point 2.2. shall be determined based on the movement of Consumer Price Index in Kosovo published by SOK for period of October /2010 - October /2012
- c) The applicable tariffs for customers in 2014, point 3.2. shall be determined based on the movement of Consumer Price Index in Kosovo published by SOK for period October/2010 – October /2013.
- d). Fixed tariffs are not subject to the adjustment for inflation in any year.

SOK – Statistical Office of Kosovo.

## 1. Administration tariff and connection expenditures to Water Services Network

Term of appliance: January 1, 2012 - December 31, 2014

2.1. Administrative Tariff for Service Connection *	Diameter of connection pipe /water meter	Water connection tariff (€)	Wastewater connection tariff (€)	Amount (EURO)
<b>For all Customer Categories</b> <i>(*) Administration tariff is not refundable and means the customer right to be connected in water service network, and keeping it in the active customers register, for various administrative matters</i>	(13 – 25) mm	30.00	20.00	50.00
	32 mm	90.00	60.00	150.00
	40 mm	150.00	100.00	250.00
	50 mm	240.00	160.00	400.00
	65 mm	300.00	200.00	500.00
	80 mm	420.00	280.00	700.00
	100 mm	570.00	380.00	950.00
	150 mm	840.00	560.00	1,400.00
2.2. Connection Expenditures in Water Services	Diameter of connection pipe /water meter			Amount (EURO)
<b>For all Customer Categories</b> <i>(*) – Service Connection Expenditures include the following work and material expenditures: saddle tap, connection fittings, connection pipes in length of 15 meters, water meter and two valves. Ground and concrete works are not included.</i>	(13 – 20) mm			120.00
	(25 – 32) mm			160.00
	(40 – 50) mm			220.00
	> 50mm			Shall be calculated based on published rates for material and labor
2.3. Connection Expenditures in Waste Water Services	Diameter of connection pipe /water metter			Amount (EURO)
<b>For all Customer Categories</b> <i>(*) – Service Connection Expenditures include the following work and material expenditure: wastewater fittings for connections in length of 15 m pipes.</i>	DN 110 mm			100.00
	DN 160 mm			120.00
	DN 200 mm			160.00
	> 200 mm			Shall be calculated based on published rates for material and labor

## 2. Other Service Tariffs

*Term of appliance: January 1, 2012 – December 31, 2014*

Service Type	Amount (EURO)
3.1. Delivery of Disconnection Notice	3.00
3.2. Water Services Disconnection	20.00
3.3. Water Services Reconnection	20.00
3.4. Reparation of leakages at customer's premises	Shall be calculated based on material and work prices.
3.5. Fine for illegal connections	100.00
3.6. Fine for failure to repair leakages on customer premise is applied after the first warning	100.00
3.7. Sales of water with water tanks – transport up to 5 km	20.00 EURO/5m3
3.8. Water meter reparation by water meter price when the company installs its water meter	Max. 60% of water meter price
3.9. Water meter check - Verification of the accuracy	15.00