



WATER AND WASTE REGULATORY OFFICE
ZYRA RREGULLATORE PER UJË DHE MBETURINA
REGULATORNI URED ZA VODU I OTPAD

ZRRUM/WCS-03/02/2007

31 October 2007

SERVICE TARIFFS ORDER

ON SETTING SERVICE TARIFFS FOR WASTE COLLECTION SERVICES TO BE APPLIED BY REGIONAL WASTE COMPANY “HIGJIENA” GJILAN

Pursuant to the authority given under UNMIK Regulation 2004/49 *On the Activities of Water and Waste Services Providers* of 26 November 2004 (“the Regulation”)

In conformity with Section 26 of the Rule for *Service Tariffs for Waste Collection Service Providers in Kosovo* of 26 January 2005 (“WWRO Rule - R 02/SWC”),

On the basis of a written application submitted by RWC “Higjiena”,

Water and Waste Regulatory Office (“WWRO”) hereby issues the following:

1. Interpretation

In this Service Tariffs Order, unless the context otherwise requires, capitalized words and expressions shall have the meaning attributed to them in the WWRO Rule - R 02/SWC.

2. Applicability

This Service Tariff Order is applicable and enforceable to the RWC “HIGJIENA” Gjilan hereby required to proceed in accordance with this Service Tariff Order in charging its customers for the Solid Waste Collection Services provided throughout its designated Service Area.

3. Service Tariff Schedule

RWC “HIGJIENA” Gjilan shall apply the following Service Tariffs to its Customers:

- 3.1 . For Waste Collection Services provided to its customers RWC “HIGJIENA ” shall apply service tariffs as per the Service Tariffs Schedule given in Appendix 1 of this Service Tariffs Order.
- 3.2 . For Street Cleaning Services RWC “HIGJIENA” shall apply service tariffs that were applicable in 2006 based on the contract with the Municipalities. These tariffs shall be in force until the same will be replaced with new tariffs to be set by the WWRO.
- 3.3 . For the services which are not included under 3.1. and 3.2., if applicable, RWC “HIGJIENA” shall charge its customers based on the rates calculated on real costs incurred, subject to the WWRO prior approval.

4. Term

Service Tariffs approved under this Service Tariff Order shall entry into force as from **1st of October 2007** and shall remain in full force and effect until **30th of September 2007**.

5. Publication and Dissemination of Service Tariff Schedule

5.1. RWC "HIGJIENA" shall distribute the Service Tariff Schedule as approved by WWRO under this Service Tariff Order to each Customer as applicable at the time of signing the Service Contract or at least once a year as an attachment to Invoice.

5.2. The Service Tariff Schedule as approved by WWRO under this Service Tariff Order shall be published by RWC "HIGJIENA" in at least one daily newspaper of wide circulation in Kosovo, within seven (7) Business Days after the WWRO announcement and publication on the official WWRO web-site.

In the publication, RWC "HIGJIENA" shall in particular specify in detail Zone I and Zone II with adequate geographic maps attached.

6. Appeals

RWC "HIGJIENA" has the right to appeal to the Review Committee established pursuant to the WWRO Regulation.

7. Official Language of the Service Tariffs Order

The Service Tariffs Order is issued and published in three (3) versions written in the official languages in use in Kosovo: (i) Albanian, (ii) Serbian, and (iii) English.

In case of any discrepancy between any of the versions, the English version shall prevail.



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Afrim Lajçi
Director of WWRO

**APPENDIX 1:
SERVICE TARIFF SCHEDULE FOR WASTE COLLECTION SERVICES**

1. Residential Customers		
Service provision	Door-to-Door	Communal Containers
Service Tariffs (EURO/month)	3,74	3,74

2. Commercial/Industrial Customers			
2.1. Services Provided with Communal Containers			
2.1.1. Sub-Category	I	II	III
Commercial activity	(Kiosk, Video club, Boutique, CD-shops, Bookshop, Jewelry, Lawyer office, Touristic Agency, Photo-shop, Taylor, Laundry, Car-wash, Internet cafe, Caffe-baking, watch-repairs, parking, Hairdresser, suvenir shops, exchange offices, betting offices, charity office and similar).	(Pie shop, Bakery, Sweet shop, Caffe shop, Food shop, Bank office, Pharmacy, Textile shop, car-wash, bookstore, Mechanichs, hairdreaser, pharmacy, small religion objects, parties office, post office, repair shops, other shops and similar).	(Bakery, bars, cuisine, Restaurants, Pizza restaurants, Supermarkets, Printing houses, Markets, Private schools, Private clinics, Gas stations, Food stores, Hotels, Motels, joiner shop and similar).
Tariffs (EUR/month) I-st Zone	4,35	7,83	14,78
Tariff (EUR/month) II-nd Zone	6,09	9,57	16,52
2.2. Services Provided with Assigned Coantiners			
Volume of Container	1.1 m3	5.0 m3	7.0 m3
Tariff (EURO/emptying)	9,00	n/a	n/a

3. Institutional Customers			
3.1. Services Provided with Communal Containers			
3.1.1. Sub-Category	I	II	III
Institutional Activity	(Office of political party, Office of NGO, Post office, religious building, and similar).	(Cinema, Theatre, Art gallery, Library, Kindergarden, Sports hall, ambulance, and similar).	(Schools, Post, Hospital, Ministry, Municipal Building, Financial Institutions, International office or institutions, Students House, Printing house, Bus station, Train Station, and similar).
Tariff (EURO/month)	3,74	n/a	n/a
3.2. Services Provided with Assigned Coantiners			
Volume of Container	1.1 m3	5.0 m3	7.0 m3
Tariff (EURO/emptying)	9,00	n/a	n/a