



WATER AND WASTE REGULATORY OFFICE  
ZYRA RREGULLATORE PËR UJË DHE MBETURINA  
REGULATORNI URED ZA VODU I OTPAD

WWRO/STO/WC-11/2006  
31 May 2006

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## **SERVICE TARIFFS ORDER**

### **ON SETTING SERVICE TARIFFS FOR WASTE COLLECTION SERVICES TO BE APPLIED BY REGIONAL WASTE COMPANY “HIGJIENA” GJILAN**

Pursuant to the authority given under UNMIK Regulation 2004/49 *On the Activities of Water and Waste Services Providers* of 26 November 2004 (“the Regulation”)

In conformity with Section 26 of the Rule for *Service Tariffs for Waste Collection Service Providers in Kosovo* of 26 January 2005 (“WWRO Rule - R 02/SWC”),

Water and Waste Regulatory Office (“WWRO”) hereby issues the following:

#### **1. Interpretation**

In this Service Tariffs Order, unless the context otherwise requires, capitalized words and expressions shall have the meaning attributed to them in the WWRO Rule - R 02/SWC.

#### **2. Applicability**

This Service Tariff Order is applicable and enforceable to the RWC “HIGJIENA” hereby required to proceed in accordance with this Service Tariff Order in charging its customers for the Solid Waste Collection Services provided throughout its designated Service Area.

#### **3. Service Tariff Schedule**

RWC “HIGJIENA” shall apply the following Service Tariffs to its Customers:

- 3.1 . For Waste Collection Services provided to its customers RWC “HIGJIENA” shall apply service tariffs as per the Service Tariffs Schedule given in Appendix 1 of this Service Tariffs Order.
- 3.2 . For Street Cleaning Services RWC “HIGJIENA” shall apply service tariffs that were applicable in 2005 based on the contract with the Municipality of Gjilan. These tariffs shall be in force until the same will be replaced with new tariffs to be set by the WWRO.

- 3.3. For the services which are not included under 3.1. and 3.2., if applicable, RWC “HIGJIENA” shall charge its customers based on the rates calculated on real costs incurred, subject to the WWRO prior approval.

#### **4. Term**

Service Tariffs approved under this Service Tariff Order shall entry into force as from **1<sup>st</sup> of June 2006** and shall remain in full force and effect until **31<sup>st</sup> of May 2007**.

#### **5. Publication and Dissemination of Service Tariff Schedule**

- 5.1. RWC “HIGJIENA” shall distribute the Service Tariff Schedule as approved by WWRO under this Service Tariff Order to each Customer as applicable at the time of signing the Service Contract or at least once a year as an attachment to Invoice.
- 5.2. The Service Tariff Schedule as approved by WWRO under this Service Tariff Order shall be published by RWC “HIGJIENA” in at least one daily newspaper of wide circulation in Kosovo, within seven (7) Business Days after the WWRO announcement and publication on the official WWRO web-site.

#### **6. Appeals**

RWC “HIGJIENA” has the right to appeal to the Review Committee established pursuant to the WWRO Regulation.

#### **7. Official Language of the Service Tariffs Order**

The Service Tariffs Order is issued and published in three (3) versions written in the official languages in use in Kosovo: (i) Albanian, (ii) Serbian, and (iii) English.

In case of any discrepancy between any of the versions, the English version shall prevail.

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Afrim Lajçi  
Drejtör i ZRRUM

**APPENDIX 1:  
SERVICE TARIFF SCHEDULE FOR WASTE COLLECTION SERVICES**

<b>1. Residential Customers</b>		
Service provision	Door-to-Door	Communal Containers
Tariffs (EURO/month)	<b>3.74</b>	<b>3.74</b>

<b>2. Commercial/Industrial Customers</b>			
<b>2.1. Services Provided with Communal Containers</b>			
<b>I</b>	<b>II</b>	<b>III</b>	
Sub-Category	(Kiosk, Video club, Boutique, Bookshop, Jewelry, Lawyer office, Touristic Agency, Photo-shop, Taylor, Laundry, Car-wash, Internet cafe, parking, Hairdresser and similar).	(Pie shop, Bakery, Sweet shop, Caffe shop, Food shop, Bank office, Pharmacy, Textile shop, Mechanichs, and similar).	(Restaurants, Pizza restaurants, Supermarkets, Printing houses, Markets, Private schools, Private clinics, Gas stations, Food stores, Hotels, Motels, and similar).
Tariff (EURO/month)	<b>5.50</b>	<b>8.50</b>	<b>15.00</b>
<b>2.2. Services Provided with Assigned Coantiners</b>			
Volume of Container	1.1 m3	5.0 m3	7.0 m3
Tariff (EURO/emptying)	<b>9.00</b>	<b>25.00</b>	<b>n/a</b>

<b>3. Institutional Customers</b>			
<b>3.1. Services Provided with Communal Containers</b>			
<b>I</b>	<b>II</b>	<b>III</b>	
Sub-Category	(Office of political party, Office of NGO, Post office, religious building, and similar).	(Cinema, Theatre, Art gallery, Library, Kindergarden, Sports hall, ambulance, and similar).	(Schools, Post, Hospital, Ministry, Municipal Building, Financial Institutions, International office or institutions, Students House, Printing house, Bus station, Train Station, and similar).
Tariff (EURO/month)	<b>5.50</b>	<b>8.50</b>	<b>15.00</b>
<b>3.2. Services Provided with Assigned Coantiners</b>			
Volume of Container	<b>1.1 m3</b>	<b>5.0 m3</b>	<b>7.0 m3</b>
Tariff (EURO/emptying)	<b>9.00</b>	<b>25.00</b>	<b>n/a</b>