



WATER AND WASTE REGULATORY OFFICE
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REGULATORNI URED ZA VODU I OTPAD

WWRO/STO-04/2006
31 January 2006

SERVICE TARIFFS ORDER

ON SETTING SERVICE TARIFFS FOR WATER AND WASTEWATER SERVICES TO BE APPLIED BY REGIONAL WATER COMPANY BIFURKACIONI

Pursuant to the authority given under UNMIK Regulation 2004/49 *On the Activities of Water and Waste Services Providers* of 26 November 2004 ("the Regulation")

In conformity with Section 31 of the Rule for *Service Tariff Setting by Water and Wastewater Service Providers and Bulk Water Suppliers in Kosovo* of 26 January 2005 ("WWRO Rule R 02/W&WW"),

Water and Waste Regulatory Office ("WWRO") hereby issues the following:

1. Interpretation

In this Service Tariffs Order, unless the context otherwise requires, capitalized words and expressions shall have the meaning attributed to them in the WWRO Rule R 02/W&WW.

2. Applicability

This Service Tariff Order is applicable and enforceable to the RWC BIFURKACIONI hereby required to proceed in accordance with this Service Tariff Order in charging its customers for the Water and Wastewater Services provided throughout its designated Service Area.

3. Service Tariff Schedule

RWC BIFURKACIONI shall apply the following Service Tariffs to its Customers:

| 3.1. Service Tariffs for Water and Wastewater Services | | | |
|---|---|--|---|
| Customer Category | Service Charge / Fixed Tariff (EURO/month) | Volumetric Tariff for Water Services (EURO/m ³) | Volumetric Tariff for Wastewater Services (EURO/m ³) |
| Household Customer | 1.0 | 0.25 | 0.07 |
| Commercial/Industrial Customer | 3.0 | 0.60 | 0.10 |
| Institutional Customer | 3.0 | 0.60 | 0.10 |

3.2. Service Connection Fees and Service Connection Costs

| 3.2.1. Service Connection Fee | Diameter of connection pipe / water meter | Amount (EURO) |
|--|---|--|
| <p><i>For all Categories of Customers.</i></p> <p>Non-recurring fee applicable for a new service connection to the water and wastewater system.</p> | (13 – 25) mm | 50.00 |
| | 32 mm | 150.00 |
| | 40 mm | 250.00 |
| | 50 mm | 400.00 |
| | 65 mm | 500.00 |
| | 80 mm | 700.00 |
| | 100 mm | 950.00 |
| | 150 mm | 1400.00 |
| 3.2.2. Service Connection Costs – Water | Diameter of connection pipe / water meter | Amount (EURO) |
| <p><i>For all Categories of Customers.</i></p> <p>Service Connection costs include cost of labor and the following material: saddle tap, connection fittings, 15 m pipes, water meter and two valves.</p> <p><i>Note:</i> Ground works not included.</p> | (13 – 20) mm | 120.00 |
| | (25 – 32) mm | 160.00 |
| | (40 – 50) mm | 220.00 |
| | > 50mm | Shall be calculated based on published rates for material and labor. |
| 3.2.3. Service Connection Costs – Wastewater | Diameter of connection pipe / water meter | Amount (EURO) |
| <p><i>For all Categories of Customers.</i></p> <p>Service Connection costs include cost of labor and the following material: saddle tap, connection fittings, and 15 m pipes.</p> <p><i>Note:</i> Ground works and concrete works are not included.</p> | DN 110 mm | 100.00 EURO |
| | DN 160 mm | 120.00 EURO |
| | DN 200 mm | 160.00 EURO |
| | > 200 mm | Shall be calculated based on published rates for material and labor. |

3.3. Other Service Charges

| | |
|---|--|
| 3.3.1. Delivery of Disconnection Notice | 10.00 EURO |
| 3.3.2. Disconnection of Water Service | 25.00 EURO |
| 3.3.3. Reconnection of Water Service | 25.00 EURO |
| 3.3.4. Repair of leakages at Customers premises | Shall be calculated based on published rates for material and labor. |
| 3.3.5. Fine for illegal connections | 100.00 EURO |
| 3.3.6. Fine for failure to repair leak on customers premises | 100.00 EURO |
| 3.3.7. Sales of water with water tanks – transport up to 5 km | 20.00 EURO/5m3 |
| 3.3.8. Reparation of water meters | Max. 80% of the price of the meter |
| 3.3.9. Water meter control - check | 30.00 EUR |

4. Term

Service Tariffs approved under this Service Tariff Order shall entry into force as from 1st of March 2006 and shall remain in full force and effect until 28th of February 2007.

5. Publication and Dissemination of Service Tariff Schedule

5.1. RWC BIFURKACIONI shall distribute the Service Tariff Schedule as approved by WWRO under this Service Tariff Order to each Customer as applicable at the time of signing the Service Contract or at least once a year as an attachment to Invoice.

5.2. The Service Tariff Schedule as approved by WWRO under this Service Tariff Order shall be published by RWC BIFURKACIONI in at least one daily newspaper of wide circulation in Kosovo, within seven (7) Business Days after the WWRO announcement and publication on the official WWRO web-site: www.wwro-ks.org.


6. Appeals

RWC BIFURKACIONI has the right to appeal to the Review Committee established pursuant to the WWRO Regulation.

7. Official Language of the Service Tariffs Order

The Service Tariffs Order is issued and published in three (3) versions written in the official languages in use in Kosovo: (i) Albanian, (ii) Serbian, and (iii) English.

In case of any discrepancy between any of the versions, the English version shall prevail.


Afrim Ejajci
WWRO Director

