



WATER AND WASTE REGULATORY OFFICE  
ZYRA RREGULLATORE PËR UJË DHE MBETURINA  
REGULATORNI URED ZA VODU I OTPAD

ZRRUM/UTSH-05/02/2007  
31 August 2007

## SERVICE TARIFFS ORDER

### ON SETTING SERVICE TARIFFS FOR WATER AND WASTEWATER SERVICES TO BE APPLIED BY REGIONAL WATER COMPANY RADONIQI GJAKOVE

Pursuant to the authority given under UNMIK Regulation 2004/49 *On the Activities of Water and Waste Services Providers* of 26 November 2004 (“the Regulation”)

In conformity with Section 31 of the Rule for *Service Tariff Setting by Water and Wastewater Service Providers and Bulk Water Suppliers in Kosovo* of 26 January 2005 (“WWRO Rule R 02/W&WW”),

Water and Waste Regulatory Office (“WWRO”) hereby issues the following:

#### 1. Interpretation

In this Service Tariffs Order, unless the context otherwise requires, capitalized words and expressions shall have the meaning attributed to them in the WWRO Rule R 02/W&WW.

#### 2. Applicability

This Service Tariff Order is applicable and enforceable to the RWC RADONIQI hereby required to proceed in accordance with this Service Tariff Order in charging its customers for the Water and Wastewater Services provided throughout its designated Service Area.

#### 3. Service Tariff Schedule

RWC RADONIQI shall apply the following Service Tariffs to its Customers:

3.1. Service Tariffs for Water and Wastewater Services			
Customer Category	Service Charge / Fixed Tariff (EURO/month)	Volumetric Tariff for Water Services (EURO/m <sup>3</sup> )	Volumetric Tariff for Wastewater Services (EURO/m <sup>3</sup> )
Household Customer	1.0	0.25	0.05
Commercial/Industrial Customer	3.0	0.55	0.05
Institutional Customer	3.0	0.55	0.05

### 3.2. Service Connection Fees and Service Connection Costs

3.2.1. Service Connection Fee	Diameter of connection pipe / water meter	Amount (EURO)
<p><i>For all Categories of Customers.</i></p> <p>Non-recurring fee applicable for a new service connection to the water and wastewater system.</p>	(13 – 25) mm	50.00
	32 mm	150.00
	40 mm	250.00
	50 mm	400.00
	65 mm	500.00
	80 mm	700.00
	100 mm	950.00
	150 mm	1400.00
3.2.2. Service Connection Costs – Water	Diameter of connection pipe / water meter	Amount (EURO)
<p><i>For all Categories of Customers.</i></p> <p>Service Connection costs include cost of labor and the following material: saddle tap, connection fittings, 15 m pipes, water meter and two valves.</p> <p><i>Note:</i> Ground works not included.</p>	(13 – 20) mm	120.00
	(25 – 32) mm	160.00
	(40 – 50) mm	220.00
	> 50mm	Shall be calculated based on published rates for material and labor.
3.2.3. Service Connection Costs – Wastewater	Diameter of connection pipe / water meter	Amount (EURO)
<p><i>For all Categories of Customers.</i></p> <p>Service Connection costs include cost of labor and the following material: saddle tap, connection fittings, and 15 m pipes.</p> <p><i>Note:</i> Ground works and concrete works are not included.</p>	DN 110 mm	100.00 EURO
	DN 160 mm	120.00 EURO
	DN 200 mm	160.00 EURO
	> 200 mm	Shall be calculated based on published rates for material and labor.

### 3.3. Other Service Charges

3.3.1. Delivery of Disconnection Notice	10.00 EURO
3.3.2. Disconnection of Water Service	25.00 EURO
3.3.3. Reconnection of Water Service	25.00 EURO
3.3.4. Repair of leakages at Customers premises	Shall be calculated based on published rates for material and labor.
3.3.5. Fine for illegal connections	100.00 EURO
3.3.6. Fine for failure to repair leak on customers premises	100.00 EURO
3.3.7. Sales of water with water tanks – transport up to 5 km	20.00 EURO/5m3
3.3.8. Reparation of water meters	Max. 80% of the price of the meter
3.3.9. Water meter control - check	30.00 EUR

#### 4. Term

Service Tariffs approved under this Service Tariff Order shall entry into force as from 1<sup>st</sup> August 2007 and shall remain in full force and effect until 31<sup>st</sup> July 2008.

#### 5. Publication and Dissemination of Service Tariff Schedule

5.1. RWC RADONIQA shall distribute the Service Tariff Schedule as approved by WWRO under this Service Tariff Order to each Customer as applicable at the time of signing the Service Contract or at least once a year as an attachment to Invoice.

5.2. The Service Tariff Schedule as approved by WWRO under this Service Tariff Order shall be published by RWC RADONIQA in at least one daily newspaper of wide circulation in Kosovo, within seven (7) Business Days after the WWRO announcement and publication on the official WWRO web-site.

#### 6. Appeals

RWC RADONIQA has the right to appeal to the Review Committee established pursuant to the WWRO Regulation.

#### 7. Official Language of the Service Tariffs Order

The Service Tariffs Order is issued and published in three (3) versions written in the official languages in use in Kosovo: (i) Albanian, (ii) Serbian, and (iii) English.

In case of any discrepancy between any of the versions, the English version shall prevail.

  
Afrim Lajçi  
WWRO Director

