



WATER AND WASTE REGULATORY OFFICE
ZYRA RREGULLATORE PËR UJË DHE MBETURINA
REGULATORNI URED ZA VODU I OTPAD

20.02.2008

No: 124/D

To all Regional Water Companies

Attn: To all Companies Directors

Drinking Water Quality

Dear all,

Yesterday, we had a meeting with National Institute of Public Health of Kosovo (NIPHK) where we were informed that drinking water which is distributed in water system by a few licensed companies is not being disinfected (by chlorine) and therefore the standards set out by NIPHK are not fulfilled.

Following this information, WWRO will review in detail this issue in terms of ensuring full information and undertaking respective measure in accordance with its legal mandate.

In the meantime, having into consideration that:

- supply of appropriate water quality set by applicable standards is primary obligation of regional water and wastewater licensed companies,
- drinking water quality is essential for life and health of population,
- WWRO as regulatory authority is responsible to ensure that water supplied by licensed companies shall be in accordance with standards set out by NIPHK

We request you to inform /confirm us **as soon as possible if water treatment is being properly conducted by your company** including water disinfection in accordance with legal provisions (Administrative Instruction 1999/2).

With respect,

Afrim Lajçi
WWRO Director